



City of Kerrville
701 Main Street
Kerrville, Texas 78028
(830) 257-8000
www.kerrvilletx.gov

PUBLIC SERVICE ANNOUNCEMENT

FOR IMMEDIATE RELEASE

Contact: Ashlea Boyle, Special Projects Manager
(830) 258-1153
ashlea.boyle@kerrvilletx.gov

Phone Lines Down - EMERGENCY PHONE NUMBER INSTRUCTIONS

Kerrville, Texas (January 13, 2016) – 9-1-1 service is now being affected by the fiber optic phone line that has been cut in Boerne associated with utility construction. In the event you have an emergency, try calling 9-1-1. If that does not work, try calling (830) 792-2730 if inside city limits or (830) 896-1218 if outside city limits.

These numbers are NOT to report outages or anything besides emergencies, these alternative numbers are for emergencies only. Depending on the phone service provider and type of service, communications may be limited and not everyone will have 9-1-1 access, therefore call the alternative numbers provided.

If you **do not** have phone service and need emergency services, please visit your local law enforcement agency or Fire Department.

If in the City limits these agencies are:

- Kerrville Police Department – 429 Sidney Baker

- Kerrville Fire Stations:
 - Central Fire Station: 1017 Water Street East
 - Station 2: 101 Coronado Drive
 - Station 3: 3225 Legion Drive
 - Station 4: 725 Alpine Drive

If in the County:

- Kerr County Sheriff's Office or nearby Volunteer Fire Station – 400 Clearwater Paseo
- Volunteer Fire Departments:
 - Center Point – 532 Kelly Street
 - Divide – 4180 HWY 41
 - Elm Pass – 1247 Elm Pass Road
 - Hunt – 151 FM 1340
 - Ingram – 215 HWY 39
 - Mountain Home – 5551 Junction Hwy
 - Turtle Creek – 290 Upper Turtle Creek

###